

The Consumer Services Division of the Alabama Department of Insurance is here to assist consumers of our state with insurance concerns and complaints.



Our Services are Free

- ⇒ **Call an Insurance Specialist to discuss your concerns or file a complaint**
- ⇒ **View our website for information and/or file a complaint online**
- ⇒ **We will research your concerns and complaints and contact the insurance company on your behalf**
- ⇒ **Investigate unauthorized and unlicensed insurance activities**
- ⇒ **Life Policy Search service available on our website. Notification is sent to the beneficiary listed on the policy, if an active policy is in place.**

www.aldoi.gov

Phone: 334-241-4141

 www.facebook.com/AlabamaDOI

or 1-800-433-3966 (in state only)

 www.twitter.com/AlabamaDOI

Email: ConsumerServices@insurance.alabama.gov